

Certified Community Health Worker

Description

The Community Health Worker is a front line health worker who is a member of and/or has a close understanding of the community served. The Community Health Worker serves as an intermediary between health/social services and the community to facilitate access to services to improve the quality and cultural competence of service delivery. A Community Health Worker also builds individual and community capacity by increasing health knowledge and self-sufficiency through a range of activities such as outreach, community education, informal counseling, social support and advocacy.

Responsibilities

Position Responsibilities:

- Serves as a liaison between communities and health care agencies
- Provides guidance and social assistance to community residents
- Enhances community residents' ability to effectively communicate with health care providers
- Promotes positive behavior change; assists with addressing health issues; and identifies non-medical needs of the patients
- Provides culturally and linguistically appropriate health education
- Provides assistance with referrals and follow-up care; coordinating care
- Attends appointments with patients to assist in the interpretation of outcomes and needed follow-up
- Assists with enrolling eligible individuals in appropriate private or nonprofit health and human services programs
- Perform patient home visits as needed/determined on a case by case basis
- Attends on the job training sessions and other trainings to develop personal resources and keep abreast of current trends in healthcare
- Collaborates with the health care team in the development and monitoring of the plan of care for patients assigned
- Regularly documents CHW activities in the medical record
- Participates in data collection and reporting

Organizational Responsibilities:

- Adheres to the organizations mission, vision and values.
- Adheres to the organization's policies regarding time and attendance.
- Complies with accepted dress code and maintains a professional image.
- Demonstrates reliability and trustworthiness.
- Manages time and other resources to meet established goals within the agreed upon time frames.
- Demonstrates flexibility in the acceptance and completion of work assignments.
- Participates in the department's performance improvement activities.
- Maintains patient/employee confidentiality in the management of information.
- Observes the Health Care System's compliance policies.

Education

- High School Diploma or equivalent (GED)
- Community Health Worker Certification or completion of appropriate

Hiring organization

Community Health & Dental Care

Industry

Health Care

Job Location

351 Schuylkill Rd, 19465, PA, 155

Date posted

August 27, 2021

Community Based Care Management program

Experience

Experience:

- 0-1 Year
- CPR Certified

Skills:

- Excellent communication skills, bilingual skills a plus
- Organized, detail oriented and motivated
- Dependability, consistency and professionalism
- Ability to work well with a team, including offsite team members
- Ability to capture and report data
- Ability to multi-task to meet the needs of the patient and care team
- Ability to recognize services needed and guide patient to appropriate resources
- Ability to develop and draft goals to address barriers to healthcare
- Ability to work with patients to reach goals identified
- Ability to identify environments potentially requiring notification to authorities (domestic or child abuse)
- Reliable transportation
- Valid PA driver's license

Compliance Provision

- This position requires compliance with Health Center's written standards, including its Standards of Conduct and policies and procedures ("Written Standards"). Such compliance will be an element considered as part of the *employee's* regular performance evaluation.
- Failure to comply with Health Center's Written Standards, which may include the failure to report any conduct or event that potentially violates legal or compliance requirements or Health Center's Written Standards, will be met by the enforcement of disciplinary action, up to and including possible termination, in accordance with Health Center's Compliance Program Policy and Procedure: Addressing Instances of Non-Compliance Through Appropriate Disciplinary Actions.

Americans with Disabilities Act Statement

External and internal applicants, as well as position incumbents who become disabled, must be able to perform the essential job specific functions (listed within each job specific responsibility) either unaided or with the assistance of a reasonable accommodation to be determined by the organization on a case-by-case basis.