

## PHONE MENU

Once the phone greeting starts, at anytime you may push one of the following prompts. Here is a guide to assist you with your choices. If you need to speak to someone in Spanish press #2.

\*\*\*\*\*For Medical Options Press 1\*\*\*\*\*

- Medical Appointments Press 1
- For the Nurse line Press 2
- Request a Referral Press 4 (requires 72 hour notice)
- Prescriptions Refills Press 5 (refills may take 72 hours to process)
- Patient Financial Department Press 6
- Case Management Press 7

\*\*\*\*\*For Dental Options Press 2\*\*\*\*\*

- Dental Appointments Press 1
- Dental Questions Press 2

\*\*\*For after hours care, hold the line and you will be forwarded to the on call provider\*\*\*

- Rotary phones hold the line and someone will be with you. To repeat an option press #0. Please make sure that you listen to all the prompts so that you may be directed to the correct area for help.



### PHONE SYSTEM CHANGES

11 Robinson Street  
Suite 100  
Pottstown, PA 19464  
Medical 610-326-9460  
Dental 610-326-7405

CHDC welcomes your feedback on how things are working. Keep this menu close by as a handy tool when you call the Health Center.



#### Hours of Operation

Medical	Dental
M-Thurs 8a - 7p	M-Thurs 8a - 8p
Friday 8a - 5p	Friday 8a - 4p
Saturday 8a - 12p	Saturday 8a - 3p

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